

rectiveness of Highway Safety Public Education at Montana Motor Vehicle Registration Stations by reaming a Variety of Safety Content | Montana Department of Transportation (MDT) (mt.gov)

## Introduction-Goal-Objectives

How do state departments of transportation improve traffic safety culture?

**Project Goal:** Improve traffic safety culture by displaying traffic safety videos in waiting areas of Motor Vehicle Division drivers license stations and County Treasurer Offices

#### **Objectives:**

- 1) Identify and acquire safety content; purchase and deploy equipment to display content
- 2) Survey the public are they paying attention?
- 3) Did the messages have an impact?



## **Purchase & Deploy Equipment**

- 7 options considered
- Chosen: off-the-shelf
- Total cost: ~ \$450 each

## Video display deployment locations

- 3 Motor Vehicle Division offices
- 2 County Treasurer Offices



# 1. Overall, the traffic safety videos had an impact

- Considered a low-cost solution for educating the public
- Reached the desired age and gender demographic (male, aged 18-34) that MDT's media campaigns are targeting

# 2. Influence of the location of the TV cannot be understated

- Direct view for visitors waiting
- Behind examiner desk during data entry

## Impacts of COVID-19 on Study

- Challenges in equipment procurement
- Health and safety protocols were implemented (e.g., masks, hand sanitizer, disinfectant wipes)
- Location seating arrangements were altered for social distancing, negatively affecting monitor viewing
- Concerns it may have resulted in some reluctance to take survey, contributing to low participation rate

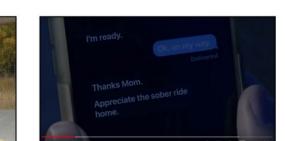
## **Safety Content**

#### **Safety Content:**

Two video loops without audio produced from storyboards

#### **Storyboards:**

- 4 created
- Media: Videos, photos, infographics, trivia, thank you credits
- Topics: MDT's Comprehensive Highway Safety Plan emphasis areas; safety priorities, Real ID video



### Video loop 1

- 5 minutes, 25 seconds
- July 2021-April 2022
- Two intercept survey data collections: Aug/Sept 2021, Oct/Nov 2021



## Video loop 2

- 7 minutes, 5 seconds
- April 2022-August 2022
- Two intercept survey data collections: Apr/May 2022, Jun/Jul 2022

## **Survey Results**

- Survey respondents 18-90 years of age; equal distribution of male/female responses
- Low participation rate
- 3. TV conspicuity TV location, time spent viewing
- Recall of screen captures and slogans more video recall; video length; shocking (in a positive frame)/engaging viewer's empathy; age
- 5. Trivia memorable









